

Subject: MINUTES OF MEETING, WALTON PARTICIPATION GROUP

17th October 2018 - AGM.

Present. Jane Hodges (JH) Mary Fletcher (MF) Jonathon Geldard (JG) Isobel Walker (IW) Jill Felgate (JF)  
John Felgate (John F.) Eric Lemke (EL) Hazel Harris (HH) Jenny Wiggett (JW) Richard Price (RP)

Apologies. Antony Finnegan Butler (AFB) Wendy Finnegan Butler (WFB)

Minutes of the last meeting. NO COMMENT.

PRACTICE REPORT:

New telephone system moving slowly, expected soon.  
When installed there will be no change to the current lines.

Flu vaccine supply, there is a national shortage.

The over 65 year vaccine is about 600 units short of required numbers, there may well be some spare vaccines from the under 65's which could be used.  
This problem reported to the Manufacturers.

There is some additional funding available to support administration and refurbish the front access and entrance, this will be obtained from a separate allocation.

CHAIRMAN'S REPORT:

The past year has been a challenging period within the health sector. The shortage of trained staff, service reductions, and financial restraints.

The Walton practice has coped with these changes better than most.

As a Group we thank the Doctors and staff for their ongoing dedication to the patients of Walton.

The Committee continue to represent the patients of the Walton Surgery, discussing various subjects that affect the Community.

I would like to thank all members of the Group for their participation throughout the year.

As suggested I will send a thank you note to Caroline, for the time she gave as secretary to the Group.

ELECTION OF COMMITTEE:

All re-elected.

ANY OTHER BUSINESS:

(HH) Bought up the subject of Dexascan, she has issued a formal complaint, as there is no report enabling comparisons. There is no answer yet.

Jennifer also contacted Alliance due to the wording of their contract.

(DR LEMKE) Requested that we remind patients to comment on their treatment good or bad.

NHS Choices, is the preferred domain for comment.

The Walton network or practice website not seen by CQC.

It is important for patients to comment on NHS Choices, as this is a measurement CQC use to evaluate the Practice.

(JOHN) Commented that he not received a reminder for his yearly check-up (review).

Jennifer said that it is expected that patients would be proactive in arranging their reviews. The practice do send out reminders where they can, but given the staff shortages they cannot be guaranteed.

NEXT MEETING: 28th November 2018 - 7pm Surgery.